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FOR IMMEDIATE RELEASE

From: John Susong, CEO
To: Our customers, colleagues and suppliers
Date: March 16, 2020
Re: Coronavirus Response and Update

The international health emergency caused by COVID-19 has been dominating the news for the past several weeks. The spread of this novel coronavirus has prompted the cancelation of sporting events, performances, and other public gatherings, as well as the closure of schools, churches, and some businesses.

I want to assure you that Industrial Access is closely monitoring the information released by the CDC and other public health agencies at the federal, state and local levels. As we determine how this situation affects our business, we are relying on the advice and recommendations of public health specialists and other medical experts.

To date the best advice is to cancel large gatherings of people, to practice social distancing, to maintain the highest levels of personal hygiene, and to err on the side of safety in the event a person has elevated risk factors. Here is a summary of how we are responding to these guidelines –

- For now we are maintaining regular business hours and regular staffing. We are continuing to meet customer needs, work on customer projects, and provide the same excellent customer service as always. We will provide customers with an update should this health crisis cause us to reduce staffing or hours of operation.
- Our teams in the field are undergoing a daily health check at the start of each day, and are being monitored throughout the day. We intervene immediately if any employee reports or demonstrates any symptoms. We take the employee's temperature on the spot, investigate potential coronavirus exposure, and, if warranted, assist him in obtaining medical services. Any member of our field teams that leaves a project will be replaced by another employee to ensure that customer needs are satisfied.
- Our field teams are very familiar with project environments that present a variety of health risks. Sometimes we work in dirty spaces and do dirty jobs – so we have always been aware of the importance of clean tools and clean hands. We have cleaning supplies and hand sanitizer available in every truck and on every job (as well as throughout our office). In light of the coronavirus emergency, we are doubling down on this guidance by increasing the availability of hand sanitizers and other sanitation supplies, and by reminding all employees to wash and/or disinfect thoroughly and frequently.
- All our employees, both in the field and in the office, have been instructed to err on the side of caution. Any employee with heightened risk factors, or who has been in contact with others who have a heightened risk of exposure, is encouraged to leave work to lower the risk of spreading the virus. Obviously any employee who is unwell or actually demonstrates symptoms is instructed to contact his medical providers immediately.

Our response may change as this situation develops and as our public health agencies change their advice. We will release updates as warranted. Meanwhile, rest assured that our company always puts health and safety first, both for our employees and for the employees of our customers.

If you have any questions about Industrial Access' response to the coronavirus emergency, please give me a call.



INDUSTRIAL ACCESS LINE CARD

*Industrial Access, Inc., is a specialty multi-craft service contractor that provides **engineering, inspection, maintenance & repair** services at height to the industrial market, with a focus on chimneys and stacks.*

Our Core Priorities:

QUALITY

Our team of highly skilled tradesmen continuously tackle complex projects to the highest of standards, even under tough conditions.

SAFETY

We ensure that each work site is assembled and managed in a manner that is as safe as possible for the crew, the client, and the public.

EFFICIENCY

Our crew plans each project thoroughly, then executes the work carefully and quickly to save the client time and money.

FAIR PRICE

Our expert engineers strive to provide the most innovative solutions that ensure cost-effective project completion.

*We are experts in **rope access** as well as providing **unique access solutions** for challenging tasks carried out in height and in confined spaces.*

INDUSTRIES

- Cement & Lime
- Food & Beverage
- Hospitals & Schools
- Manufacturing
- Mining & Minerals
- Petrochemicals & Refinery
- Power Generation
- Pulp & Paper
- Steel & Metal

SUBSTRATES

- Brick
- Concrete
- Fiberglass
- Refractory Brick
- Steel

STRUCTURES

- Boilers
- Bridges
- Ducts & Ductwork
- Flair Tips
- Hydro Dams
- Hyperbolic Cooling Towers
- Industrial Stacks
- Industrial Chimneys
- Ladders & Cages
- Silos & Vessels
- Tanks
- Towers
- Wind Mills



Servicing throughout
the United States



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INDUSTRIAL ACCESS SERVICES OFFERED:



INSPECTIONS

Inspections we provide range from regular preventive visual analyses to intensive, close-up examinations of a structure's interior and exterior. Our experts perform structural and chemical attack analyses, video and photograph recordings, then provide detailed inspection reports on the functionality and condition of the structure. We offer different methods of nondestructive testing, such as ultrasonic thickness tests, laser surveys, and hot camera inspections, as well as petrographic analyses for concrete stacks.

Drone Inspections: Our ELIOS drone is a faster, safer, cost-effective solution for preliminary inspections that provide pertinent information on areas that are not easily accessible.

CLEANING & MAINTENANCE

Our maintenance plans are designed to prevent potential safety hazards and environmental concerns. To maintain your structure in good operating condition, our team can perform hydroblasting/power washing, sand-blasting, hydro-media blasting, debris removal, refinishing services, and other.

COATING & PAINTING

Structures need to be regularly repainted or coated to enhance their appearance and avert corrosion and deterioration. Regardless of the height or accessibility, our crew can skillfully prep the structure's surface and apply the best industrial coatings and paint.

REPAIR, RENOVATION & RESTORATION

Our team of highly-trained technicians have years of industry experience with installing, repairing, and maintaining lining systems. We renovate, restore, and repair worn-out structures, whether it's brick, steel, concrete, or fiberglass.

DEMOLITION

The process of demolishing and removing an industrial structure can be a potentially hazardous task if not properly done. Our experts have the experience and reputation to ensure a safe, efficient, and cost-effective procedure which requires little downtime.

ENGINEERING SERVICES

Our in-house engineering capabilities provide design engineering and technical support for our operations. Our technical staff maintains ongoing awareness of industry specifications and standards, as well as provides input to structural designs, estimates, and field execution. Examples of services include chimney liner band design, platform and ladder design, swing stage and scaffold design, FRP strengthening, and many more.





INDUSTRIAL ACCESS



CHIMNEY & STACK EXPERTS SPECIALIZING IN:

- Industrial Rope Access
- Maintenance
- Inspections
- Repair
- Rigging
- Lifting
- Coatings
- Demolition



WWW.INDUSTRIALACCESS.COM



About Industrial Access

Industrial Access, Inc., provides high quality full service inspections, general maintenance initiatives, complete interior/exterior restoration and repair services for virtually any type of industrial chimney or stack. We specialize in helping our clients maintain their hard-to-reach stacks, ductwork, vessels, cooling towers and other structures, utilizing rope access and other high-elevation work techniques. We regularly work with concrete, masonry, steel and fiberglass reinforced plastic (FRP) for the power generation, pulp and paper, cement and heavy industrial and manufacturing sectors.



As speciality multicraft service providers and leaders in rope access technology, we have established a reputation for safety first operations and forged lasting business partnerships with leading power and industrial organizations.

- Founder & CEO, John Susong -





Our expert teams of SPRAT Certified Rope Access Technicians allow us to SAFELY perform our work at heights, often in situations with complications or interferences that are cost prohibitive or physically impractical for conventional approaches.

To speak to an expert, contact us at:
(770) 255-1313 or
info@industrialaccess.com



Pulp and Paper

The pulp and paper industries use wood and recycled paper products as raw material and produce pulp, paper, board and other cellulose-based products. A large pulp and paper mill usually include a number of chimneys, stacks, vents, vessels and ductwork that must be inspected and maintained. Mills must continue operating at a very high rate of efficiency, so mill "downtime" is limited. Industrial Access brings the capability to plan and execute time-critical inspections and repairs on a 24-hour, "round-the-clock" basis when needed to return the mill to production on a tight schedule.

Unmanned Aerial Vehicle



*With our **UAV** we have the ability to provide Binocular and Telephoto Zoom Video Inspections including recorded closed-circuit TV. Providing our clients with the most up-to-date technology.*



Chemical Industries

Chemical production sites typically include silos, vessels, tanks, vents and stacks to support various stages in the manufacturing and handling of products. Chemical facilities have unique safety challenges and requirements. Industrial Access personnel are trained and certified in OSHA and MSHA Safety Practices and are experienced at working safely in operating plant environments.

- Railing Repair
- Concrete Rebar
- Carbon Wrap
- Guniting
- Core Sampling, including Compressive Strength & Petrographic Examinations
- Schmidt & Hammer Test



Power Generation

Over the past decade, Industrial Access has created a national footprint and forged key relationships with a wide variety of power generation and heavy industrial clients. We have established a strong reputation for quality, safety, timely response and efficiency at a fair price. Today, our customer base includes a broad range of clients in the utility power generation arena.

- Inspection
- Maintenance
- Repair
- Brick Repair
- Demolition
- Coatings
- Structural Studies
- Expansion Joints
- Access Ladders
- Safety Climb Systems



Cooling Towers

Cooling towers vary in size from small roof-top units to very large hyperbolic structures up to 660 ft tall and 330 ft in diameter. The repair and maintenance of cooling towers can be a complex large-scale operation. Industrial Access professionals have the capabilities to access all points of the tower, perform inspections, maintain and repair concrete to extend working life of the structure.

- Refinishing
- Resurfacing
- Platforms
- Walkways
- Lightning Protection
- Aircraft Warning Lights



Industrial Manufacturing

The Industrial Access project teams have a history of success on demanding projects. Our work methods and techniques are highly adaptable and are used in innovative ways to save customers time and money. We have provided cost effective maintenance solutions to customers in the automotive, food processing, agricultural products, fiberglass and other manufacturing sectors. Our experience assures effectiveness on your site from our arrival and set-up through the completion of our work, clean-up and demobilization.

- Hoists
- Carbon Wrap
- Gunite
- Schmidt & Hammer Test
- Core Sampling,
including Compressive Strength
& Petrographic Examinations



Cement and Minerals

Heavy loads, abrasive raw and finished materials, extreme high temperatures are all conditions which make it difficult, even dangerous for cement manufacturers and minerals processors to maintain their machinery. Industrial Access brings the capability to inspect for wear and damage to vessels, ducts, towers and other structures and quickly implement repairs in the field. Engineered solutions are available for more complex or larger-scale repairs or modifications.

- Lightning Protection
- Aircraft Warning Lights
- Structural Steel Repair
- Expansion Joints
- Access Ladders
- Safety Climb Systems



American Welding Society
SUSTAINING COMPANY MEMBER



High Angle Rescue

High Angle Rescue is a specialized skill that utilizes life safety ropes and related equipment to reach casualties, extricate them and bring them to safety. High Angle is defined as terrain that has a slope angle of 60 and higher. Rescuers are independent of structures, utilizing the rope system to keep them and the casualties from falling and to gain access to and egress from the rescue location. Industrial Access has a Team of SPRAT Level I, II, III Certified Professionals who are equipped to perform High Angle Rescues.





Specialty Multicraft Services

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